



# Service Bulletin

AMERICAN HONDA MOTOR CO., INC.

## RECALL

### 1997 GL1500C VALKYRIE TURN SIGNAL BRACKET REPLACEMENT

Honda Motor Co., Ltd. has determined that a defect which relates to motor vehicle safety exists in some 1997 GL1500C motorcycles.

#### DESCRIPTION OF DEFECT

The rear turn signal mount may fail, which could cause a rear turn signal light to be out of position. If this happens, the turn signal may not be visible to other drivers, which could increase the potential for a vehicle accident.

#### AFFECTED UNITS

VIN RANGE:

1HFSC340\*VA000012-1HFSC340\*VA003251

1HFSC341\*VA000004-1HFSC341\*VA000303

#### CUSTOMER NOTIFICATION

American Honda will mail letters to all identifiable owners of 1997 GL1500Cs informing them that they are entitled to receive the turn signal bracket replacement at no charge for parts and labor. Owners will be instructed to make an appointment to have the turn signal bracket replaced as soon as possible.

Your assistance is needed to insure that your GL1500C customers are informed of this recall campaign.

For your reference, the customer letter is reproduced on page 3 of this bulletin.

#### DEALER INVENTORY OF GL1500C's

Any 1997 GL1500C in your inventory that falls within the VIN range must have the turn signal bracket replaced before release to the customer.

DO NOT release any 1997 GL1500C until the recall procedure has been completed.

#### REPAIR PROCEDURE

The instructions for removal and replacement of the rear turn signal bracket are included with the repair kit. If the instructions are missing, contact AHM Motorcycle Service Communications at (310) 783-3770 for a replacement set.

Some rear turn signal brackets may have a 32 mm washer between the turn signal stay and the turn signal. **Do not use these washers with the replacement kit.**

#### IDENTIFICATION

Units that have been repaired will have a punch mark after the VIN as shown below. Check for this punch mark before starting repairs.

1HFSC341\*VA000004

PUNCH MARK LOCATION

If you replace the turn signal bracket, stamp a punch mark after the VIN as shown. This will indicate that the recall has been completed.

#### PARTS INFORMATION

Turn Signal Bracket Kit:

P/N: 80128-MZ0-305

HC: 5287289

## PARTS INFORMATION (CONT.)

### Turn Signal Bracket Parts List

Description	Qty	Part Number
Turn signal stay	2	33640-MZ0-700
License light stay A	1	80126-MZ0-700
License light stay B	1	80127-MZ0-700
6x10 mm socket bolt	2	90001-GY6-900
6x18 mm flange bolt	2	95701-0601-00

## WARRANTY INFORMATION

This recall will be in effect until all the rear turn signal brackets on GL1500Cs in the affected VIN range have been replaced, regardless of the date of purchase. Submit one claim per VIN using the following information.

- Template Claim Type (DCS only):  
**Template # K13A**
- Non DCS (Paper Claim)  
**Defect Code: 325**  
**Failed Part Number: 80128-MZ0-305**  
**Contention Code: K13A**  
**Labor Operation Number: 616936**  
**Flat Rate Time: 0.4 hrs**

## TEXT OF CUSTOMER LETTER

November, 1996

Dear Honda Motorcycle Owner:

### **SUBJECT : SAFETY RECALL NOTICE — Rear Turn Signal Bracket Replacement**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Honda Motor Co., Ltd. has determined that a defect which relates to motor vehicle safety exists in the rear turn signal mount on certain 1997 GL1500C Valkyrie motorcycles. Our records show that you own one of these motorcycles.

#### **What is the defect?**

The rear turn signal mount may fail, which could cause a rear turn signal light to be out of position. If this happens, the turn signal may not be visible to other drivers, which could increase the potential for a vehicle accident.

#### **What should you do?**

Please contact your nearest authorized Honda motorcycle dealer and make an appointment to have your motorcycle repaired. The dealer will replace the turn signal mount with improved parts that are now available. Although this repair will take less than an hour to complete, you should plan to leave your motorcycle at the dealership for a day. This will allow the dealer some flexibility in scheduling other customers. The replacement will be done at no charge to you for parts and labor.

In the meantime, we remind you to always check carefully before you change lanes, in case a following driver has not seen your signal.

#### **Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda motorcycle dealer, you may write to:

American Honda Motor Co., Inc.  
Motorcycle Customer Relations (100-4W-5B)  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your motorcycle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.,  
Washington, D.C. 20590

Or, call the toll-free Auto Safety Hotline at (800) 424-9393 (residents of Washington, D.C. may call 202-366-0123).

#### **What to do if our information is incorrect.**

This notice was mailed to you according to the most current information we have available.

If you no longer own a 1997 GL1500C Valkyrie, please fill out and return the included postage-paid *Information Change Card*. This will help us update our records.

We apologize for any inconvenience this may cause you.

Sincerely,

**AMERICAN HONDA MOTOR CO., INC.**  
Motorcycle Division